TELEHEALTH PROJECT SUMMARY TEMPLATE

Please provide information on all major projects in the last ten years (1998-2008) and any planned future projects

SUMMARY WRITER: Lawrence Eron MD

PROJECT NAME: Big Island/Moanalua telemedicine hookup

ORGANIZATION/AGENCY (and primary contact): Kaiser Permanente (Mary Hew)

FUNDING (source and amount): Kaiser Permanente IT department \$126,046

START UP FUNDS: \$126,046

REIMBURSEMENT (submitted/not submitted): NA

DURATION (start time and date): 2005-present

PURPOSE/INTENT (100 words maximum):

Subspecialty consultation between Kaiser Hospital on Oahu and the clinics in Kona and Hilo on the Big Island.

MAJOR CRITICAL ACCOMPLISHMENTS: So far consults have been made to subspecialists in Allergy, Cardiology, Nephrology, Plastic Surgery, Behavioral Health Services

CRITICAL SUCCESS FACTORS:

CRITICAL BARRIERS (overcome or not): Difficulty identifying a willing/interested physician champion

MAJOR LESSON LEARNED: We schedule IT support for every telemed clinic. The equipment learning curve for nurses is steep

CURRENT STATUS (active, planned, dormant, completed, other?): active

PARTNERING ORGANIZATIONS: none

IS THERE A CLINICAL CHAMPIOR OR A COMMITTEE OVERSEEING THE TELEMEDICINE PROGRAM?

No clinical champion. A committee of representatives from administration, appointment staff, and nursing staff meet regularly (every other month) to monitor utilization as well as explore additional telemed opportunities. We use the specialty nurses to ask the physicians to identify potential appropriate patients for telemedicine services.

TECHNOLOGY USED: Tandberg II units